



g2 Business Services



CabinetOffice



Who should attend?

Anyone involved in managing the performance of facilities service delivery.



Central Government FM Performance Management Event

A g2 Business Services event sponsored by Department for Business, Innovation and Skills (DBIS).

From case study presentations learn how DBIS and the Cabinet Office Facilities Management Teams have improved the performance of their facilities service delivery by using the g2-Metrix web based FM performance management software application.

This event is free and open to FM Professionals employed in Central or Local Government Departments

Agenda

- 9.15 Registration and coffee
- 9.45 Welcome and introduction - Graeme Chalmers MD g2BS
- 10.00 FM Performance Management - Key Objectives, Challenges and Solutions
- 10.15 Literature Review – Peter McLennan MSc FEM Course Director – UCL
- 10.45 Case Study 1 DBIS - Charles Stevens, Head of BIS HQ Estates
- 11.15 Case Study 2 Cabinet Office - Chris Zammit, Head of Commercial Activity, Cabinet Office
- 11.45 Service Value - Advancing FM Performance Management - Graeme Chalmers MD g2BS
- 12.00 Open Discussion
- 12.25 Session Wrap-Up
- 12.30 Networking Lunch

Places are strictly limited and are being offered on a first come, first served basis.

Please register at <http://www.g2bs.com/contact/registration/>

Date: Tuesday 20th April 2010 from 0915 until 1230

Location - DBIS Conference Centre, 1 Victoria Street, London SW1H 0ET

g2 Business Services - Making complex performance models simple!